## Student Learning Outcomes for <br> West Chester University Office of Services for Students with Disabilities


#### Abstract

OSSD Student Learning Outcomes provide a systematic method of evaluating and assessing whether OSSD is successfully meeting its mission to assist students in making a successful transition to the university and achieving their academic goals toward successfully graduating from the WCU. OSSD Learning outcome results provide appropriate measures in order to improve effectiveness of these services.


| LEARNING OBJECTIVE | EVALUATION DATA | METHODS | LEARNING OUTCOMES |
| :---: | :---: | :---: | :---: |
| 1. To assure that $53 \%$ of all participants will persist from one academic year to the beginning of the next academic year | Number and percentage of each cohort who are retained; student rosters; student transcripts; advising reports; final grades; retention data for each cohort | Analysis of students' grade reports and transcripts; compilation of retention data, based on transcript analysis; analysis and summary of end-ofsemester evaluation results; comparative analysis of program retention data with baseline data; comparison of retention data of SSS students with that of non-participants | Average persistent rate from 2012-2013 is $92.5 \%$ |
| 2. To assure that $80 \%$ of all participants will remain in good academic standing by meeting the performance standards at West Chester University | Number and percentage of each cohort who have met the objective; student rosters; student transcripts; advising evaluation; final grades; student evaluations | Analysis of students' grade reports and transcripts; compilation of retention data based on transcript analysis; analysis and summary of end-ofsemester evaluation results | At the end of 2012-2013 cohort's year, $95 \%$ were in good academic standing <br> Academic Dismissal $=1 \%$ <br> Academic Probation $=4 \%$ <br> G.P.A. $<2.0=10 \%$ <br> G.P.A. $2.0-2.99=38 \%$ <br> G.P.A. $3.00-3.99=51 \%$ <br> G.P.A. $4.0=1 \%$ |

