Counseling and Psychological Services Charges Policy

Accommodations for individuals with disabilities in accessing these policies are available upon request by emailing accessiblepolicy@wcupa.edu

Purpose and Scope
The mission of the Department of Counseling and Psychological Services (The Counseling Center) is to promote the optimal health of all currently enrolled WCU students through the provision of quality and culturally competent mental health services and education for the campus community. The Counseling Center sets a fee schedule to preserve limited resources and services.

Policy Statement
All students who have paid the Health Center fee are eligible for Counseling Center services. Students may incur charges for missed appointments, late cancellations, and psychiatric services. Students are responsible for all fees and expenses related to referrals and services off-campus. Fees are assessed every two years by the Department Chair.

Procedures
Students will be charged $10 for missed appointments or late cancellations with less than 24 hours of notice. For Student Conduct referrals, the charge for a missed appointment or late cancellation is $25. Exclusion applies for a late cancellation charge due to illness or medical emergencies. Students will be charged $20 for attended Psychiatric Initial Assessments. Students will be charged $10 for all attended follow-up psychiatric appointments. Charges will be posted to the student’s account and will not reveal any confidential health information. Charges can be paid at the Bursar’s Office. Students are responsible for any
expenses related to referrals and services off-campus. The Counseling Center fee schedule will be posted on the department’s website.

**Definitions**

Psychiatric Initial Assessment – the first appointment a student has with a Counseling Center psychiatrist where they are assessed, and treatment recommendations are given.

Reviewed by: Tony Delgado, Ed.D., Associate Vice President for Student Affairs, Amanda Thomas, Student Affairs Policy Designee

Policy Owner: Rachel Daltry, Psy.D., Director/Chair of the Department of Counseling and Psychological Services (Counseling Center)

Approved by: 

Dr. Zebulun R. Davenport  
Vice President for Student Affairs  
March 12, 2021

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