CLEAR PASS INSTALL FOR RAMNET

For PC’s and MAC’s
CLEAR PASS INSTALL
Preparing Your Machine

• Make sure the Ethernet adapter is disabled or at least turned off
• Right click the icon of the WIFI adapter
• Ensure the WIFI adapter is enabled
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Connecting to RamNet-Help

• Click on Connect
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Connecting to RamNet-Help

- A list of networks are displayed
- Check the **Connect** box. You only need this connection once.
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- You will see you are connected to RamNet-Help.
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• To begin the process, click this link.
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• Open your browser to the screen that shows the RamNet Wireless Configuration Screen
• Click the START button to begin the software download.
• Select Run when the alert message appears at the bottom of the page.
• If you select Save then refer to the next slide.
If you selected **SAVE** rather than run then, the **ArubaQuickConnect** software will be downloaded to your machine. You will see the download at the bottom of your browser screen.
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• When the download finishes, double-click the link ArubaQuickConnect to begin the installation.

• At this screen, all you need to do is click on NEXT.
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- At this screen enter your full WCU Student ID and password. Click NEXT.
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- When the configuration process completes, you will see this screen.
- Click on **Connect** to connect to RamNet.
- Click on **Finish** if you want to connect to some other network. Typically students will simply use **Connect**.
After **Connect** is selected, an attempt will be made to be authenticated by **RamNet**
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• When the process completes successfully, you will see this screen, which displays the IP address that has been assigned.
• At this point, just click CLOSE and you are done.
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In Case of Failure

• If the process fails, you may get this screen.
• The install and configuration were successful but the authentication was not.
• Click **OK** to close this alert box.
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In Case of Failure

• Click on **CLOSE**
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Re-running the Authentication Process

Once you have closed out the windows from your previous authentication attempt

1. Reconnect to the RamNet-Help network to RUN the ArubaQuickConnect software again.
2. If you downloaded the software prior to running it then simply rerun it from your machine. If you are unable to locate the software return to the previous step to get the software again.
3. Repeat all of the steps, making sure the userid is your studentid@wcupa.edu:

   Example: er######@wcupa.edu

   And the password.

   It should result in you getting authorized successfully.
To begin the process, click the **START** button.
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MACS

In the Downloads list, select
QUICKCONNECT.dmg
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Click on QuickConnect to run the set up
We know the source of the file so select OPEN to run it.
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• Make sure the box, “I accept the risk” is checked.
• Then RUN the application
CLEAR PASS INSTALL

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MACS

• After the application runs, there will be Java boxes that will flash and then close. This is normal.
• There is no confirmation that the process was successful so once this process has completed, open a browser and login into RamNet.
• If you are able to log onto RamNet then you are done. If you cannot, repeat the installation process. A common problem is mistyping the userid or the password.