

Voicemail Setup Instructions

Your organization's new CallXpress® unified messaging system is designed to provide you with the same convenient access to your voice, fax, and email messages whether you are at your desk or calling in over the telephone. When you call in, our Octel Aria emulation saves you the effort of relearning most of the keystroke commands you use to send, retrieve, and manage messages.

Before You Start

To set up CallXpress, your system administrator will give you the following information.

CallXpress internal number:

CallXpress external number:

Your subscriber mailbox number:

Default security code is 000000 - use when you access your mailbox for the first time.

Gaining Access to Your Mailbox

Follow these simple steps to start using CallXpress.

1. Call the CallXpress internal or external number.
2. Follow the prompts.
3. If prompted, enter your subscriber mailbox number (4 digit extension).
4. Enter a security code (default code is 000000)

Performing Common Tasks

If you're looking for a quick hint on how to perform a specific task, read on.

Getting Started

<i>If you want to ...</i>	<i>Then enter ...</i>
Listen to new voice messages	1 1
Review new fax messages	1 3 1
Review new email messages	1 4 1
Locate messages from a specific subscriber	3 1
Locate messages from outside callers	3 2
Record and send a message	2

After Recording and Addressing a Message

<i>If you want to ...</i>	<i>Then enter ...</i>
Restrict forwarding of the message	1
Mark the message urgent	2
Request a return receipt	3
Request future delivery	4
Leave a number where you can be reached	8

After Listening to a Message

<i>If you want to ...</i>	<i>Then enter ...</i>
Forward the message to another subscriber	6
Delete the message	7
Reply	8
Transfer to a sender's extension	8 8
Transfer to a sender's outside number	8 4
Save the message	9
Send the message to your default fax number (if it is a fax)	2 1
Send the message to a fax number you specify (if it is a fax)	2 2

Setting Up Your Mailbox

<i>If you want to ...</i>	<i>Then enter ...</i>
Change your busy greeting	4 1 3 1 or 4 5
Change your name recording	4 1 5
Change your out-of-office greeting	4 1 3 3 or 4 6
Change your password	4 1 4
Change your standard greeting	4 1 3 2 or 4 4
Set automatic message forwarding	4 2 4
Set Immediate Message Notification	4 1 1

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CallXpress® Quick Reference Card

for Octel Aria Emulation

