

PASSHE EMPLOYEE BENEFIT CONTACT INFORMATION

For Faculty, Managers, Coaches, SPFPA, OPEIU, & Executives covered under the PA State System of Higher Education benefit plans

Medical Plans

Highmark Blue Shield PPO Blue 1-888-745-3212 www.highmarkblueshield.com	Keystone East Member Services (800) 275-2583 www.ibx.com
Indemnity Plan – 1-888-745-3212 Closed to new participants	

Prescription & Hearing Plans

Highmark Blue Shield 1-888-745-3212 www.highmarkblueshield.com
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Supplemental Benefits for Managers, Coaches, SPFPA, OPEIU and Execs

Dental United Concordia (800) 332-0366 www.ucci.com	Vision National Vision Administrators (800) 672-7723 www.e-nva.com
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Faculty Supplemental Benefits

Dental & Vision APSCUF local office 610-436-1064 www.pafac.com	APSCUF Harrisburg Office Nancy Koutris (800) 932-0587 x3021 www.apscuf.com
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Retirement Plans

SERS (State Employees Retirement System) (800) 633-5461 www.sers.pa.gov Retirement Counselor: George Spock 215-244-6592 x3606 gspock@pa.gov	TIAA-CREF (800) 842-2776 www.tiaa-cref.org ARP Group #PA100298 TSA Group #PA100299
PSERS (Public School Employees' Retirement System) (888) 773-7748 www.psers.state.pa.us	Valic Retirement Services (800) 448-2542 Retirement Counselor: Daniel.Lex@valic.com 610-485-1105
Fidelity (800) 932-2620 or (800) 343-0860 Retirement Counselor: Matt Waterloo 484-390-4840 Matthew.waterloo@fmr.com	ARP Group #08177 (retirement group #) TSA Group #50325 (Tax Shelter Annuity)

Other

COBRA vendor - Ceridian (800) 877-7994	Healthy U Wellness Program http://www.passhe.edu/inside/hr/syshr/Pages/Healthy-U.aspx
MetLife Insurance Company (State Paid Life Insurance) 1-855-972-5433 TDD: 1-800-984-8652	PSECU (PA State Employees Credit Union) Main (800) 237-7328 Self Service (800) 435-6500 www.psecu.com
Payroll Office Questions regarding pay and leave information X2352 or X2353	Public Safety Annual Campus Crime & Security Report http://www.wcupa.edu/dps Emergency contact (610) 436-3311
CIGNA Long Term Disability and Voluntary Group Life & AD&D (800) 732-1603	Environmental Health & Safety (610) 436-3333
RAM E Card Office (610) 738-0429	SEAP State Employees Assistance Program (800) 692 -7459
Workers' Compensation 610-436-3232 610-436-5653	Social Security(General) Information (800) 772-1213 www.ssa.gov
Flexible Spending Account ADP Customer Service 1-888-557-3156 Mon-Fri, 8 a.m. – 8 p.m. ET https://myspendingaccount.adp.com	WCU Job Listing http://agency.governmentjobs.com/wcupa/default.cfm