

# PARENTS & GUARDIANS

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## **How will the student know the current status of their financial aid package?**

The student's financial package and their bill can be monitored online through their myWCU. Encourage them to login into myWCU, frequently. Most communication will be sent to the student via their student's WCU E-mail account, the student should be checking this frequently.

## **How can I help to ensure that there are no account holds or issues with the student's financial aid?**

Encourage the student to promptly provide any documentation/missing information requested by the Financial Aid Office to secure their aid package.

## **ACCESSING STUDENT RECORDS IN MYWCU – PARENT PORTAL**

**FERPA Policy: All communication will be sent directly to the student's attention.**

## **Am I able to view my student's academic information or access their myWCU page?**

Permission to view student information in myWCU is fully controlled by the student. The student is the only person who can grant other users, such as Parents or Guardians, access to view their information, and have the authority to remove access at any time.

## **If my student chooses to share this information with me, how do they grant me access?**

Students may authorize or restrict the release of information pertaining to their individual record by submitting an Authorization To Release Information Form to our office via email, fax or in-person. Through the Parent Portal the student also has full discretion over what pieces of information they make available to other users. The Parent Portal is solely an informational site; parents (and others) won't have access to complete any transactions.

## **What is "#WCUFinLit" aka Financial Literacy?**

FinLit stands for Financial Literacy. Please visit [www.wcupa.edu/finlit](http://www.wcupa.edu/finlit) for a scheduled list of Financial Literacy Workshops.

## **What is discussed at these workshops/events?**

Personal finance, credit management, and loan repayment assistance in order to better help students understand their finances for every day and long-term use.

## **Learn more about WCUFinLit by connecting with us on social media.**

Instagram - @wcufinlit

Facebook - <https://www.facebook.com/WCUFinAid/>

Twitter - <http://www.twitter.com/finaidwcupa>