


RamNet Instructions

Windows 10:

1. On taskbar click on the wireless networks icon.
 2. Select the *RamNet*.
 3. Windows will prompt you to enter a username and password.
 4. You may receive a message asking if you should continue connecting, answer connect.
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For **connectivity problems:**

- Click on the Wi-Fi symbol 
- Click on network settings.
- Scroll down and click on Manage Wi-Fi Settings.
- Scroll to the bottom of the page to Manage Known Networks.
- Click on RamNet, and then click on the *Forget button* at the bottom of the window.
- Close the open windows related to Wi-Fi.
- Start at the beginning of this section to connect to RamNet using Windows.

Mac:

1. On the taskbar select the wireless icon.
 2. Select *RamNet*.
 3. Enter username and password. Use your WCU login for email and password.
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Troubleshooting: If a user had previously connect to RamNet then it needs to be removed from the profiles.

- Click on the wireless icon 
- Click open network preferences.
- Click advanced.
- Find *RamNet* in the open network preferences.
- Select *RamNet*.
- Click the  button to remove *RamNet*.
- Click *OK*.
- User may be prompted for their laptop administrator password.
- Click *Apply* in the network preferences window.

Android Devices:

These directions are dependent on the version of Android OS running on your device.

1. Make sure that wireless is turned on for the device.
2. Go to settings.
3. Select *Wireless & Networks*.
4. Select *Wi-Fi Settings*.
5. Select *RamNet*.
6. Under EAP Method select *PEAP*.
7. Under Phase 2 authentication select *MSCHAPV2*
8. *CA Cert. tap do not validate*.
9. Enter username and password. Use your WCU login email address and password.

iPhone/iPad:

1. Navigate to the settings screen.
2. Select *Wi-Fi*.
3. Select *RamNet*.
4. Enter username and password and tap *Join*. Use your WCU login email address and password
5. Tap *Trust* to accept the WCU wireless certificate.

