Accessibility
Research-Based Practices & Tutorials

When designing online course materials and activities, keep accessibility top of mind. Information Services & Technology has collaborated with campus constituents to develop plans to comply with ADA standards as they apply to information technology. Additionally, the WCU Office of Diversity, Equity, and Inclusion has put forth the following Accessibility Statement in response to the COVID-19 crisis.

The Office of Distance Education recommends WebAIM for articles, resources, and workshops.

Captions

Captions are text versions of the audio content, synchronized with the video.

Captions will be machine created when the video is uploaded to Kaltura. The final step in captioning is to review your video, with the captions, and make necessary edits to the captions.

Transcript

A transcript is a text version of the media content. A transcript should capture all the spoken audio, plus on-screen text and descriptions of key visual information that wouldn’t otherwise be accessible without seeing the video. To obtain a transcript from Kaltura (after you have uploaded your media to Kaltura), submit a request to ServiceNow, the IS&T Help Desk ticketing service.

Zoom

If a Zoom meeting or webinar is recorded and saved to the cloud, Zoom can generate captions for the archived video using automatic speech recognition (ASR). These typically require editing before they’re suitable for publication.

Kaltura

When you upload media to Kaltura (within D2L), Kaltura will automatically machine caption your video or audio recording. However, these automatic captions are not always correct, so we recommend that you double-check your captions.

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