Colleagues,

WCU's new RamPortal system is now available! Log in at:

http://ramportal.wcupa.edu

A couple notes before logging in:

- Please do not use Firefox. There is an active issue with this browser that we are currently working to resolve.
- Please clear your browser history and cache.
 - <u>Click here</u> for instructions on how to clear cache.

We wanted to send you an update on our launch of RamPortal for Fall 2024 advising/registration.

In this email you'll get:

- What students, faculty and staff can do in RamPortal
- Information about Fall 2024 registration dates
- How to connect with support, report issues, or make suggestions
- Opportunities for continued training

In RamPortal:

At this time, the following tools are available in RamPortal to support Fall 2024 course planning and registration:

- See the Fall 2024 class schedule
- See <u>Advisees and their registration start date/time</u>
- <u>Release the advising hold (ADV)</u>
- Students can:
 - Plan their fall 2024 class schedule using the Plan my class schedule tool
 - See any holds that need to be resolved prior to registration.

We recognize that advisors and students will need to continue to use both myWCU and RamPortal to understand the student record and plan for fall classes. Below is a quick guide on what tools you can plan to use:

	Fall 2024 Registration & Advising
Advisor Notes	MyWCU Advising Notes (Notes will transition to RamPortal in summer 2024)
Class Offerings	The class schedule will be visible in RamPortal the week of 3/4 A <u>PDF</u> of offerings will be available on Registrar's website prior to 3/4
Degree Audit	The myWCU DPR will accurately show historic enrollments including spring 24 and summer 24 classes.

Holds	The advisor hold (AH) will be applied. Advisors will release the hold in RamPortal
Academic Record, Current/Future Registration	View most accurate record in myWCU via Display All and DPR. Note: Spring 24 and Summer 24 registration information will NOT be accurate in RamPortal until September 2024. myWCU will NEVER show Fall 2024 class registration information.

Fall 2024 Registration Dates:

Student's registration start days/times have been assigned. <u>Students</u> and advisors can now see them in RamPortal.

Registration will start on March 27th with start times extending through April 19th. Attached is the breakdown of registration start days/time.

More information about registration support in RamPortal will be shared in the coming weeks. Our <u>Registration website</u> continues to be updated to provides more information about the timeline for registration. Below is a quick guide on what tools you can plan to use:

For Support:

We recognize that it will take time for students, faculty, and staff to learn the new RamPortal system. We're here to support everyone in the transition. Here are some ways to connect with support during March.

- For security issues (i.e. trouble logging in or not being able to see what you need), complete an <u>Academic & Enterprise Systems Access Request form</u>
- For support with fall 2024 registration such as removing advising holds, issuing closed class permissions or prerequisite override, use the <u>Fall 2024 Request Form</u>.
- For problems with a student record, complete an <u>Academic & Enterprise Systems Incident</u> Form
- For feedback on how we can make RamPortal work better for you, please email <u>sis@wcupa.edu</u>

Continued Training:

- For training, please sign up for a FAST Training session
- For hands-on support with challenges you are encountering, join us in an open lab
- For instructions on common RamPortal tasks such as how to view advisees and remove advisor holds, visit our <u>training website</u>.
- If you are hosting a registration-oriented event for students and want to invite a RamPortal trainer and support team member please reach out to us at sis@wucpa.edu

Thank you for your partnership through this move to RamPortal.

Best, The RamPortal Team

FALL 2024 REGISTRATION

- 3/27, 8am Graduate **Priority** Registration Begins
- 3/29, 10am Graduate Student Registration Begins
- 4/17, 8am Open Enrollment: Graduate Non-Degree students are eligible to enroll

3/27, 8am Undergraduate Enhance	d Priority 4/5, 8am Priority Sophomores/First Year Hnrs
3/29, 8am Priority Seniors/Junior H	lonors 4/8, 8am Sophomores with 51 – 59.9 credits
4/1, 8am Seniors with 109 credits or	more 4/8, 2pm Sophomores with 46 – 50.9 credits
4/1, 12pm Seniors with 99 - 108.9 cr	edits 4/9, 8am Sophomores with 40 - 45.9 credits
4/1, 3pm Seniors with 90 - 98.9 cre	dits 4/9, 2pm Sophomores with 30 - 39.9 credits
4/2, 8am Priority Juniors/Sophomo	re Hnrs 4/10, 8am Priority First Year
4/2, 8am Priority Juniors/Sophomo 4/3, 8am Juniors with 81.1 – 89.9 cred	1/11 8 m Eirst Yaar with 19 29 9 gradits
	4/11, 8am First Year with 19 - 29.9 credits
4/3, 8am Juniors with 81.1 - 89.9 cred	4/11, 8am First Year with 19 - 29.9 credits 4/11, 2pm First Year with 16 - 18.9 credits
4/3, 8am Juniors with 81.1 - 89.9 cred 4/3, 2pm Juniors with 76 - 81 credits	Its4/11, 8am First Year with 19 - 29.9 credits4/11, 2pm First Year with 16 - 18.9 credits4/12, 8am First Year with 3 - 15.9 credits4/12, 2pm First Year with 0 - 2.9 credits

4/5, 12pm	Fall 2024 Transfer Admit students are eligible to enroll
7/10, 8am	Fall Open Enrollment: Undergrad Non-Degree students are eligible to enroll
8/26,8am	Fall Open Enrollment: Sr. Citizen Non-Degree students are eligible to enroll

^{*}Enhanced Priority includes students with a documented disability, ADP students in their first academic year, Student athletes and support personnel

The undergraduate priority registration policy can be found on the CAPC website.

^{*}Priority registration by class standing includes students: in the honors program, off-season athletes, pre-med/PPD, Respiratory Therapy, students returning from study abroad, ROTC, University Ambassadors, and Veterans.