**On-Campus Housing COVID19 FAQs**

**What happens if on-campus housing closes for the Fall semester?** In the event that on-campus housing closes before or during the Fall 2020 or Spring 2021 semester due to COVID-19, both WCU and USH will provide students with an adjustment for the unused portions of the semester. Application fees paid to USH for affiliated housing remain non-refundable, but if on-campus housing closes before the start of the Fall semester, the application fee would be applied to a future lease term.

**Will I be tripled in Fall 2020?** No, there will be no tripling in neither WCU Traditional Housing nor USH Affiliated Housing this fall. In addition, if you voluntarily selected to be in a tripled room, we will work on finding you a new housing assignment.

**Since on-campus housing is closing on Friday November 20, 2020, will I receive a housing adjustment?** Yes, because of the modified schedule, WCU Traditional Housing and USH Affiliated Housing will apply an adjustment to the fall accounts where applicable. A limited group of students may be approved to stay for academic or other approved purposes past November 20, 2020 which may impact the adjustment.

**If I live in the apartments (Village, East Village, SCAC and College Arms), do I need to leave on November 20, 2020 as well?** Students residing in the apartments will be permitted to stay and housing adjustments will not be made. If guidelines or housing recommendations change during the fall semester, we will notify students immediately.

**Do I need to move out completely on November 20, 2020?** At this time, you may leave your belongings in your room/apartment during winter break, but it's strongly encouraged that you take all essential items home. If guidelines change during the fall semester, we will notify students immediately.

**How will move-in function for on-campus housing?** In an effort to minimize travel, WCU Traditional Housing and USH Affiliated Housing will not be offering a Drop and Go Program this year. However, to provide a smooth transition to campus, we will have sign-up times for students to move into their assigned on-campus residential facility from August 17, 2020 to August 21, 2020. This will allow for social distancing and additional cleaning protocols to occur. You will receive another communication in mid-to-late July regarding move-in details.

**Can I move-in earlier than August 17, 2020?** Only pre-approved students can move in early. If you are part of an organization that is permitted to move in early due to an on-campus commitment, your name and move-in date will be provided to WCU Traditional Housing and USH Affiliated Housing from the authorized group or organization.

**What steps are both WCU Traditional Housing and USH Affiliated Housing doing to keep the residence halls clean?** In an effort to ensure the well-being of our students, both WCU Traditional Housing and USH Affiliated Housing will have custodial staff cleaning high traffic areas and touch points more frequently. We will also modify the use of our buildings’ common areas and amenities to ensure we remain compliant with federal, state, and local guidelines. We will require students and staff to follow CDC guidelines. These and all other guidelines will be posted throughout our communities and they must be adhered to at all times.
Are there new guidelines for living on campus? Yes. Students living on campus and their parent/guardian/guarantor and guests will be required to follow the guidelines outlined by West Chester University and federal, state, county or local governmental agency.

- **Face Coverings** – Requirement of personal face coverings/masks in common areas for visitors and students
- **Building Access** - Residence Halls will only have one entrance/exit available at all locations. Every student will need to check-in at the front entrance with a WCU/USH staff member each time they enter the building. Students may be required to wait in line to be checked into the building.
- **Social Distancing** – Students will need to practice 6 feet of safe social distancing.
- **Amenities** – Building amenities will have reduced occupancy to maintain social distancing guidelines.
- **Elevators** – Limited to 2 persons per car, unless related or part of a family unit.
- **Guest Policy** – access by non-residents, including outside guests, and others will be restricted. Parents/Guardian/Guarantor will be given access to enter the building. Students living on-campus may be permitted to sign in one WCU student as a guest, but this will be based on local, state, and CDC guidelines.
- **Family unit** is defined as a group of students who share an apartment, suite or bathroom.

What happens if I sign a USH lease and my financial situation changes? WCU and USH are here to work with you and family during this difficult time, and USH has committed to setting aside $445,000 in USH Housing Scholarships for financial hardships. These scholarships will be awarded through the Office of Financial Aid for the upcoming academic year. Please complete the [USH Scholarships Application here](#) in order to be considered for a one-time award.

What if I need to cancel my USH lease agreement? If you need to cancel your USH lease agreement, we recommend doing so before July 15, 2020 to avoid a lease termination fee. USH Affiliated Housing cannot guarantee that you will be released from your lease agreement but recommend you cancel as early as possible to ensure a qualified replacement is found. We ask that you complete the following form so we can work to accommodate your request: [Early Lease Termination Request Form](#)

What happens if I signed up for Traditional Housing and want to cancel? If you need to cancel your traditional housing agreement, please email [housing@wcupa.edu](mailto:housing@wcupa.edu) with the date and reason for leaving. A housing representative will contact you with further information.

What happens if I get sick? If a student is symptomatic, the student will need to call Student Health Services for guidance and/or an appointment with a provider. If a student is symptomatic and is tested for COVID-19, the student should self-report by completing the [designated Maxient form](#). The student and potentially the roommates will be asked to return home if possible. Please note, if a student has to return home, they will be permitted to return to the residence halls once being cleared from the medical provider. If the student is unable to return home because of extenuating circumstances, the student will need to self-isolate in University designated locations. Chester County Health Department (CCHD) will be notified. The CCHD has been responsible for conducting contact tracing and notifying individuals who may have been exposed. See also Student Health Center FAQ above.

Will Microfridge offer a discount to students if West Chester University closes unexpectedly? Yes, Microfridge will provide a prorated refund to the student if the academic year is modified.
Is there a possibility my housing assignment could change? WCU Traditional Housing and USH Affiliated Housing will continue to work in coordination with WCU, local, state, and federal guidelines regarding acceptable occupancy in each room/apartment. If housing assignments need to be modified to comply with occupancy recommendations, we will notify students as quickly as possible.