NEW STUDENT PROGRAMS ANNUAL REPORT

Summer 2019 - Summer 2020
LOCATION: 202 LAWRENCE

MISSION: WELCOME, ASSIST, AND SUPPORT NEW STUDENTS, FAMILIES AND GUESTS AS THEY JOIN THE WCU COMMUNITY

VALUES: INNOVATION, PRIDE, INCLUSION, PARTNERSHIP & ACCOUNTABILITY
PROFESSIONAL STAFF MEMBERS

SENIOR DIRECTOR - KRISTIN AUSTIN

ASSOCIATE DIRECTOR- DEVAN ZGLESZEWSKI

ASSISTANT DIRECTOR - ANN MITCHELL

COORDINATOR OF COMMUNICATION & ORIENTATION REGISTRATION - ELLEN DISANTI

STAFF ASSISTANT - MARIA TURNER
STUDENT STAFF

2-4 Graduate Interns

4 Returning Orientation Leaders

3 Leadership Team Members

37 Orientation Leaders
STUDENT STAFF DIVERSITY

- 35 FIRST-YEAR STUDENTS
- 6 SECOND-YEAR STUDENTS
- 1 THIRD-YEAR STUDENT
- 2 FOURTH YEAR-STUDENTS
- 16 MALE STUDENTS
- 28 FEMALE STUDENTS
- 7 MEN OF COLOR
- 11 WOMEN OF COLOR
- 1 INTERNATIONAL STUDENT
ORIENTATION LEADER TRAINING

Orientation Leaders are provided with a comprehensive training over the course of 5 months to prepare them to assist, support and engage with incoming students. These rigorous trainings include an array of topics such as, Gallup Strengths, Equity, Diversity and Inclusion Health Wellness and Self-Care, Campus Partners, Academic Affairs and more.

Training for students is typically held in-person, however, it can also be adapted to a virtual setting, if necessary. D2L is used to dispense pertinent information through various module topics.
JUNE ORIENTATION

June Orientation is the first phase of orientation that provides incoming students with an introduction to WCU! Students are guided through the day with a knowledgable Orientation Leader, who will ensure they have all the pertinent information they need in order to be successful. Families are also invited to participate and separate programming is offered for them too!

8:00am-8:45am  Check-in & Morning Reception
8:55am-9:25am  Welcome & Overview of the Day
9:30am-10:15am Meet Your Peer Group
10:25am-11:45am Academic Advising Sessions
11:55am-12:50pm Lunch
1:00pm-1:30pm  Make a Connection
1:40pm-2:35pm  Residence Life / Commuter Sessions
2:40pm-3:05pm  WCU ID Distribution
3:10pm-4:00pm  End of Day Reception
3:10pm-4:00pm  *Optional Walking Tour

JUNE ORIENTATION
Welcome weekend takes place during move-in weekend in August. Students will move in on that Friday according to the schedule they received from Residence Life & Housing over the summer.

Orientation programs begin Friday evening and continue on all day Saturday and half of the day Sunday.

Educational programs offered during this time address issues such as academics at WCU (College Meetings with the Deans), alcohol use and responsibility, sexual assault, campus involvement, and taking ownership for your college experience.
NEW STUDENTS SERVED

First-Year Students – 2,874
Transfer Students – 539 on-campus and 402 D2L course
Parents/ Families – 4,985 (estimated)
First Generation Students - 754
Off-Campus/ Commuter Students - 196
As a result of orientation, 89% of students indicated they could identify support services available to them.

As a result of orientation, 85% of students felt more connected to the university.

As a result of orientation, 69% of students indicated they felt more connected to their peers.

Most students strongly or somewhat agreed that orientation helped them know what to expect academically (81%) and socially (79%).

The majority of students strongly or somewhat agreed that orientation was a good use of their time (75%) and they had all their questions answered.

Almost all participants found the orientation staff to be knowledgeable (95%), available (94%), and courteous (94%).

Most students strongly or somewhat agreed that orientation made them feel connected to the university (82%).
ADULT LEARNER EDUCATION

Adult Learner Education occurs during a Friday afternoon in August. This session provides pivotal information and services such as, campus tours, library services information, technology resources, ID distribution in addition to presentations by the Learning Assistance and Resource Center and the Career and Development Center.

August Schedule

<table>
<thead>
<tr>
<th>Time</th>
<th>Activity</th>
<th>Location</th>
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</thead>
<tbody>
<tr>
<td>4:15 – 4:30 PM</td>
<td>Check-in &amp; WCU Photo ID Taken*</td>
<td>Sykes Student Union Ecoground</td>
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<tr>
<td>4:30 – 4:40 PM</td>
<td>Welcome and Overview</td>
<td>Sykes Student Union 10A</td>
</tr>
<tr>
<td>4:40 – 5:05 PM</td>
<td>Campus Tour</td>
<td>Sykes Student Union 10A</td>
</tr>
<tr>
<td>5:05 – 5:20 PM</td>
<td>Library Services Information</td>
<td>Sykes Student Union 10A</td>
</tr>
<tr>
<td>5:20 – 5:35 PM</td>
<td>Learning Assistance &amp; Resource Center</td>
<td>Sykes Student Union 10A</td>
</tr>
<tr>
<td>5:35 – 5:50 PM</td>
<td>Technology Resources for Student Success</td>
<td>Sykes Student Union 10A</td>
</tr>
<tr>
<td>5:50 – 6:20 PM</td>
<td>Career Development Center</td>
<td>Sykes Student Union 10A</td>
</tr>
<tr>
<td>6:20 – 6:45 PM</td>
<td>Off Campus &amp; Commuter Services</td>
<td>Sykes Student Union 10A</td>
</tr>
<tr>
<td>6:45 – 7:00 PM</td>
<td>WCU ID Distribution</td>
<td>Sykes Student Union 10A</td>
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</table>
January Orientation offers a one-day program designed to acclimate incoming undergraduate and transfer students to WCU. Students are paired with an Orientation Leader, who guides them throughout the day to ensure they receive a comprehensive overview of all that WCU has to offer.

### January Orientation Student Schedule

<table>
<thead>
<tr>
<th>Time</th>
<th>Activity</th>
<th>Location</th>
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</thead>
<tbody>
<tr>
<td>9:00 AM - 9:45 AM</td>
<td>Program Registration &amp; Check-in</td>
<td>Sykes Student Union</td>
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<tr>
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<td></td>
<td>Eco Grounds, Ground Floor</td>
</tr>
<tr>
<td>9:50 AM - 10:15 AM</td>
<td>Welcome and Overview of the Day</td>
<td>Sykes Student Union Theater</td>
</tr>
<tr>
<td>10:15 AM - 11:10 AM</td>
<td>Academic Support for New Students</td>
<td>Sykes Student Union Theater</td>
</tr>
<tr>
<td>11:10 AM - 11:20 AM</td>
<td>Peer Group Dismissal</td>
<td>Sykes Student Union Theater</td>
</tr>
<tr>
<td>11:20 AM - 11:55 AM</td>
<td>Meet your Peer Group</td>
<td>Various Locations</td>
</tr>
<tr>
<td>11:55 AM - 12:50 PM</td>
<td>Lunch</td>
<td>Lawrence Center</td>
</tr>
<tr>
<td>1:00 PM - 1:50 PM</td>
<td><strong>Pick a Session:</strong></td>
<td></td>
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<tr>
<td></td>
<td>a) Career Development</td>
<td>Brandywine Hall 04</td>
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<tr>
<td></td>
<td>b) Education Abroad</td>
<td>Brandywine Hall 11</td>
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<td></td>
<td>c) Financial Aid Information</td>
<td>Brandywine Hall 13</td>
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<td></td>
<td>d) Information Services &amp; Technology</td>
<td>Brandywine Multipurpose Room</td>
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<td></td>
<td>e) Room Card &amp; Campus Store</td>
<td>Brandywine Hall 10</td>
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<td></td>
<td>f) Transfer Transition Support</td>
<td>Brandywine Hall 31</td>
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<tr>
<td></td>
<td>g) Student Leadership &amp; Involvement</td>
<td>Brandywine Theater</td>
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<tr>
<td>2:00 PM - 2:50 PM</td>
<td>Residence Life Session</td>
<td>Sykes Student Union Theater</td>
</tr>
<tr>
<td>2:55 PM - 3:05 PM</td>
<td>Closing Peer Groups &amp; ID Distribution</td>
<td>Sykes 115 and 10A</td>
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</tbody>
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JANUARY ORIENTATION: STUDENT ASSESSMENT SURVEY

KEY TAKEAWAYS

- 55% of students identified as first generation.
- 100% of students were transfer students.
- 70% of students strongly agree that they understand the support services available to help them succeed at WCU.
- 71.43% of students said the January Orientation morning welcome and overview of the day was extremely helpful.
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- 64.29% of students said Lunch with Academic Faculty was extremely helpful.
- 60% of students said they were very likely to get involved in student organizations and clubs.