Greetings parents, families, guardians, guests, and friends,

We are excited to welcome your new Golden Ram to campus and you to the Ram Fam. Due to COVID-19, orientation will take place virtually this summer rather than on campus. We're disappointed not to meet in person, but we're still committed to fostering your student's success as they transition from high school to college or from another school to WCU. We want to be sure you have the information you need too! We hope you'll take advantage of the opportunities below to learn about WCU and help prepare your student for their first semester as a Golden Ram.

- **Ram Roots**: Want to see what your student is learning in their online orientation that's designed to give them information that's essential to all new Rams? We welcome you to log on as a guest and find out. We're sure you'll find it informative. [Click here](#) to get started!

- **Ram Fam Video Series**: Looking for some Ram Fam-specific resources? Check out the Ram Fam Video Series panel discussions on the [WCU Parent and Family Relations YouTube Channel](#), which feature campus professionals and members of the Ram Fam Advisory Council, who are parents and family members just like you! If you would like to personally engage with a member of the Ram Fam Advisory, please contact parentfamilyrelations@wcupa.edu and we will connect you.

- **Q&A Saturdays**: Does your new, first-year Ram know where to go and who to talk to about things like housing, billing, and financial aid? You'd probably like to know that too. Feel free to attend one of our live Q&A Zoom webinars and we will get you all of the information you need! Join us on Saturday July 11, July 18, or July 25, or August 1, August 8, or August 15. Click the link for the date you wish to register!

- **Transfer Q&A Sunday**: Designed specifically for transfer students and their supporters, this webinar shows you where to go and who to talk to when questions come up. Join us on August 16 for our Transfer Q&A Zoom webinar and you'll hear from departments across campus who are anxious to welcome you, and your student, to the Ram Fam. Remember, this webinar is all about transfers, so we hope you'll register today!

- **Virtual Office Hours**: Even though our physical doors can't be open right now, our virtual ones sure can! That's why Monday through Friday from July 6 through August 14 you'll find an orientation leader, graduate intern or professional staff member waiting in our Orientation Zoom Room ready to chat and answer questions! Stop in anytime between 9:00 a.m. and 3:00 p.m. [Click here](#) to join, and enter password NSP2020 if prompted.

We know that when a student joins the Ram Fam, the people who support them join the Ram Fam too. That's why we value your involvement and support. Our door is always open to you, so please feel free to email us at orientation@wcupa.edu or parentfamilyrelations@wcupa.edu if you have any additional questions!

Dr. Kristin Austin  
Senior Director of New Student Programs

Lexie McCarthy  
Director of Parent and Family Relations