WEST CHESTER UNIVERSITY in PHILTDELPHIA



Student Resource Guide

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Located on the Philadelphia Campus (with remote options for fall 2020)







Online resource

Note: Underlined text in this guide are clickable links.

ACADEMIC

Academic Calendar



View important dates, such as drop/add, withdrawal deadlines, and university holidays.

Philadelphia Campus Student Success Center



Assistance with writing, research, resume, cover letter, and interview skills. Remote appointments available for fall 2020 (schedule online) and in-person appointments available by request.

Smarthinking Online Tutoring



Online tutoring available 24/7 for general education subjects, such as math and science. Access Smarthinking under the "Resouces" menu of any D2L course site.

<u>Learning Assistance and Resource Center (LARC)</u> (wc)



Located on the West Chester Campus, the LARC is offering remote tutoring in general education subjects, as well as virtual academic success workshops, for the fall 2020 semester.

Registrar



Find information and forms related to registration, grades, graduation, and transfer credits (including the Transfer Credit Center for course equivalencies).

• <u>Library</u>



Search library databases for journal articles, e-books, etc., or request a hard copy to be mailed, chat with Library staff for assistance, and access research help. View the "Services for Distance Students" Guide for information about accessing Library services and materials remotely.

Office of Services for Students with Disabilities (OSSD) (wc



Register with OSSD to receive a Letter of Accommodation and learn about accessibility for WCU systems, such as email, MyWCU, and D2L.



FINANCIAL

• Bursar (wo



Tuition, billing and payment, refunds, and book voucher requests

• Financial Aid Office



Types of aid, the financial aid process, financial literacy, FA TV (brief informational videos on topics related to financial aid), and scholarships. Use the Ask Rammy chatbot feature to ask general financial aid questions.

PA State System Foundation Scholarships



Additional scholarship opportunities for students at any Pennsylvania State System of Higher Education (PASSHE) school

Note: Use your personal email address (not your WCU email address) when creating an account on the State System Foundation scholarship site.

TECHNOLOGY

• IT Help Desk (wc)



Assistance with university systems and technology, including WCU password reset. Contact the IT Help Desk at (610) 436-3350, helpdesk@wcupa.edu, or through ServiceNow. Use ServiceNow to submit a loaner laptop or WiFi hotspot request.

• Free Software for Download



Includes Microsoft Office 365

RamCloud



The RamCloud virtual desktop allows students to access a variety of WCU licensed software applications, including Microsoft Office and SPSS, without downloading them onto a computer.

D2L Tutorials and Help Documentation



• Zoom Tutorials and Help Documentation



Access your Zoom account at wcupa.zoom.us or via the "University Resources" menu on your D2L homepage.

WELLNESS

Counseling Services



Free, confidential psychological counseling is available by appointment with WCU in Philadelphia Counselor, Lori Mina, LPC. Remote appointments are available on Wednesdays and Thursdays 4-7pm for the fall 2020 semester. Contact Lori directly at lmina@wcupa.edu to schedule.

Visit the WCU Counseling Center's website for additional resources.

Office of Wellness Promotion



Offers 1:1 Wellness Coaching, workshops, and more. Remote options available for fall 2020.

EVENTS

WeCU



From the Division of Student Affairs, WeCU is a directory of university virtual programming, events, and resources.

- Ram Roundup Student Newsletter

Weekly email newsletter sent on Mondays from the Division of Student Affairs.

WCU in Philadelphia Weekly Announcements



Weekly email newsletter sent on Fridays to all Philadelphia Campus students; includes Events section at the end of each newsletter.

RamConnect



The online home of WCU student groups and organizations. Log in with your WCU email address and password to find student organizations and upcoming events.

CAREER

Career Development Center (wc



Resume, cover letter, interview, and job search assistance. Offering remote appointments and career events for the fall 2020 semester. Log into Handshake for job postings and career event information.

Campus Philly

A non-profit organization whose mission is to help students attending college in Philadelphia fall in love with the city and remain in Philadelphia to begin or further their career after graduation. As a partner instituation, WCU students have access to Campus Philly's events, resources, and student discounts. Visit their website for job and internship opportunities and career-related programming.



IDENTITY GROUPS

- Dowdy Multicultural Center
- Center for Trans and Queer Advocacy
- Center for Women and Gender Equity
- Veterans Center w
- West Chester's First (First-Generation College Students)



GENERAL

Rammy Resource Navigator



Search by issue/concern, or view an alphabetical listing of concerns, to identify the appropriate university resource.

WCU in Philadelphia Website



Find Philadelphia Campus-specific information including location/parking, support services, program offerings and admissions information, tuition, and special events and announcements (i.e. Commencement and New Student Orientation).

WCU Philadelphia Campus D2L Site



Includes Philadelphia Campus announcements, how-to guides, contact information for Academic Department Chairs and Coordinators, dual enrollment information, SCEC meeting notes, and more.

Aunt Bertha Website



Provides a variety of local free and reduced-cost resources in the following categories: food, housing, goods, transit, health, money, care, education, work, and legal.



Contact Marcie Cohen, Associate Director for Student Services, at mcohen@wcupa.edu or (267) 225-8756 for additional assistance.