



Networking & Telecommunications
Allegheny Hall, Bsmt Room 002
610-436-3535
fax: 610-436-3110
NetTel@wcupa.edu

Telecommunications Announcement
Change in dialing access for VoIP telephone users
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WCU recently completed an upgrade of the PBX (VoIP) telephone system. As a result of this upgrade the programming that provided the 9-line access code for dialing local calls is no longer available. Our service provider has added the ability to make local calls by using the **8-line**.

This change only affects you if you are using one of the phones shown below (Avaya and Nortel versions). All other phones on campus do still have 9-line access for local calls.

For those individuals who are on the PBX system (i.e. use one of the phones pictured below) you will dial **8 (1) area code and phone number for all calls** including local, long distance, and toll free calls. The PBX will be able to intelligently route the call correctly.



i2004



M3904



1220



1110e



1120e



1140e