WEBSITE DISCLAIMER:
Information in the external pages that this site links to comes from a variety of sources. The Career Development Center provides these links only as a convenience. When conducting a job search, it is the responsibility of each individual to research the integrity of the organizations to which one is applying. Individuals are advised to use caution and common sense when applying for any position with an organization and when supplying personal information through the Internet. West Chester University and the Career Development Center do not author, edit, or monitor these outside pages and therefore do not assume responsibility for their content or veracity.

AVOIDING JOB SCAMS - JOB POSTINGS DISCLAIMER:
The West Chester University Twardowski Career Development Center (TCDC) does not endorse any employer and urges students to use good judgment in all of their interactions with employers.

The TCDC is not responsible for safety, wages, working conditions or other aspects of off-campus employment. Due to the volume of jobs received by this office, we may be unable to research the integrity of each organization or person that lists a job with us. The TCDC suggests that students request business references for unknown organizations before interviewing with them off campus or exploring job opportunities. If you ever have any concerns about any job posting or related correspondence you receive, contact the Career Development Center at cdc@wcupa.edu or 610-436-2501.

Never give a potential employer personal information such as credit card, social security, or bank account numbers. Never spend any of your own money on an employment opportunity unless certain that it is for a legitimate reason (such as training costs). The FBI Cyber Division produced a public service announcement in May 2014: "Cyber-related Scams Targeting Universities, Employees, and Students." A new Employment Scam Announcement was issued January 2017: https://www.ic3.gov/media/2017/170118.aspx

The TCDC advises students to interview in public places or places of business only. Students and alumni should contact the TCDC if they have any concerns about the use of their information.

What Should I Do if I Think I Have Been Scammed?
- You should never provide your personal information such as credit card numbers, social security number or bank account numbers prior to meeting with an organization in person and being certain of the legitimacy of the opportunity. Never spend any of your own money on an employment "opportunity" unless you are very certain that it is for a legitimate reason.
- If you doubt the legitimacy of an email or phone call, contact the career center at 610-436-2501 or cdc@wcupa.edu, to the attention of Associate Director, Preeti Singh, or Director, Becky Ross.
- If you believe you are the victim of fraud, contact Public Safety at 610-436-3311 or local police.
- If you reply to someone using your WCU email, but later suspect it was a scam, we recommend you contact Frank Piscitello in WCU Information Security for additional steps to protect your account.

Additional Information about Job Scams:
- Federal Trade Commission video about Job Scams: http://ftc.gov/jobscams

Updated: January 2017
WHY IS IT IMPORTANT TO RESEARCH EVERY OPPORTUNITY?
To find out if the job and the company are legitimate; gather information to help you determine whether the company or job is a good fit for you; find data to help you write targeted resumes and cover letters; find facts to help you answer interview questions such as: Why do you want to work for this company?

Visit the organization web site. If the organization in question doesn't have a web site or the web site doesn't seem to match the advertised job, there may be cause for concern. Note the professionalism of the web site. Is there specific contact information? Are jobs and career information actually posted on the site? Lack of pertinent information is a red flag.

Ask a Reference Librarian at FHG Library about how to conduct company research using databases such as Hoovers.com, Lexis Nexis, and many other available resources.

Use Personal Contacts, Linked-in or other Networking Sites
Do you have any connections to help you find inside information? If you belong to a professional association, they may be able to put you in touch with people who can advise you. Search Linked-In by "People" and the Advanced Search Fields for "Company Name." Click the "Current Companies Only" checkbox to receive information on people currently listed as employed by this company.

Use Google
Search by the name of the organization to gather information and recent news. You can also search by "<company name> scam" to see if this company has been reported in any type of fraudulent activity.

Check with Consumer Services
Two organizations to utilize are: the Better Business Bureau or the Federal Trade Commission to see if any complaints have been lodged against the company.

Investigate the Company's References
If you aren't sure a company is legitimate, request a list of employees or contractors. Then contact the references to see how satisfied they are. If a company isn't willing to share references (names, email addresses and phone numbers), this is a red flag.

Poor Communication Skills
Be careful when an employer cannot communicate accurately or effectively on the web site, by email, over the telephone, etc. If communications are sloppy, how professional is the organization?

Exercise Caution When Asked to Pay Any Fees
Most legitimate employers will not charge to hire you! Don’t send money for work-at-home directories, advice on getting hired, company information or for anything else related to the job. There are some well-known internship programs that do require payment to place you in internships. Remember that Ram Career Network and other data bases can provide WCU students with free help in locating internships.

Review Payment Information
When information about salary isn’t listed on a job posting, try to find out if you will receive a salary or be paid on commission. Find out how much you’re paid, how often you are paid and how you are paid. If the company doesn’t pay an hourly rate or a salary, be cautious and investigate further.

Caveat Emptor (Let the Buyer Beware)
Read all information carefully. If the opportunity sounds too good to be true, it probably is! Just because a job lead appears in a legitimate publication, it doesn’t mean that the job or company is, necessarily, legitimate. Forget getting rich quick.

Updated: January 2017